

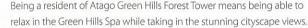
t was Friday night and Sachin Shah was looking forward to sitting down to watch a movie with his wife and three children. They had flown to Tokyo that week from their home in New Jersey for a short visit with him, and the insurance company senior executive had picked up a DVD at Tokyo American Club earlier that day.

"But the player was Japanese and the DVD was from the US, so it didn't work," he explains. A call from his serviced apartment down to the front desk at Atago Green Hills Forest Tower quickly revealed that the building, part of a mixed-use development managed by Mori Building, didn't have a US machine on hand. But the front desk clerk was determined to help.

"He promised another [player] by the following morning," Shah recalls. "And 9 a.m. the next morning, the same gentleman called to say he had found a US player, and asked if I would mind if they came up to install it. That's just the level of service and focus they have. It's hard to beat."

But the service doesn't stop there. The Green Hills Spa, with







Since arriving in Tokyo earlier this year, Sachin Shah says he has been impressed by the staff and service at Atago Green Hills Forest Tower.

For inquiries: Residential Leasing Department

Mori Building Co., Ltd.

Tel: 0120-52-4032 www.moriliving.com

its 42nd-floor panoramic views of central Tokyo, offers massages and other treatments. Then there's the pool and the state-of-the-art gym that overlooks Tokyo Bay. The Health Consultation Room, meanwhile, has a family doctor, as well as nurses who are available to provide bilingual assistance 24 hours a day. The same goes for the bilingual front desk staff.

"The Atago facility is perfect for me. It's an extremely convenient facility, which is partly why I picked it because I am currently here on my own," says Shah, explaining that the rest of the family decided to stay in the United States until his eldest daughter completes her transition to college life this year.

"There are nights when I get home at 8:30 and I don't want to cook, so I call upstairs and they bring the food down to my apartment," he says. "Twenty minutes, good food—the convenience of the facility is unbeatable."

Forest Tower is part of the unique Atago Green Hills development in Minato Ward that also features the 42-story Mori Tower, a mix of high-end office space, top-floor restaurants and various retailers, including a supermarket on the grounds nearby.

It's the temple complex and neighboring shrine, however, that make Atago Green Hills truly special. Situated between Kamiyacho and Onarimon stations, the complex was designed with the aim of seamlessly integrating work and living spaces with the natural and cultural features of historic Mount Atago.

The site includes the Seiganin and Densoin temples and is located near the grounds of Atago Shrine, which dates back to 1603. But the most impressive architectural feat of the entire development is that the Forest and Mori towers were built on either side of Seishoji.

Residents can arrange meditation sessions with the Sri Lankan monks on-site through the Forest Tower front desk, whose staff are always eager to help.

"The people who work here are passionate," says front desk manager Tsuyoshi Matsunaga. "They are trained that way, and they like people. The night staff, in particular, are exceptional; they have great interpersonal communication skills."

A plethora of events, including wine tastings and outings for mothers, are open to residents. "The staff try to make these activities unique to this property," Matsunaga says. "The first friends you make are staff, and then, on request, they can connect you with other residents."

The Health Consultation Room, which works with the spa on a range of integrated health programs, is equally welcoming to residents. "The nurses are good listeners, and many people show up just to talk," Matsunaga says.

The staff's sincerity, commitment and communication skills are precisely why Shah chose Atago Green Hills Forest Tower after moving to Tokyo earlier this year. "I work a lot, and that's an understatement," he says Shah. "I didn't need a place I needed to maintain, I needed what I call a packaged product, and they do a great job."

By taking care of such matters as dry cleaning, the staff ensure that Shah's life remains as stress-free as possible. "The service is unbeatable," he says. "The staff are the best—they'll do anything for you."